

Our great place to work!

Technical Support Expert (m/f/d) with focus on the energy sector #TechSupport #DevOps #Energy

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Your challenge

- › You are the quality gateway to customers and coordinate internal 3rd level and partner support (infrastructure and applications)
- › You are our central point of contact for technical issues relating to IT/OT solutions for customers in regular operation (smart metering system, head end systems, etc.)
- › You update, configure and monitor our system solutions in close coordination with our customers
- › You support us in the implementation of automation and optimization measures in IT service management

Your profile

- › You have a sound IT education (e.g. IT-HTL, studies/university degree in computer science or business informatics or similar) and 2-3 years of professional experience
- › You already have knowledge of service management and service design, as well as experience in organizational activities with knowledge of Windows Client, Windows Server and Linux
- › You have experience and knowledge of SQL and SQL Server administration (MS SQL), scripting (Powershell) and possibly programming skills (Java)
- › You work in a structured, methodical and goal-oriented manner and have a good command of English
- › You are a team player who wants to achieve ambitious goals with us

Location: Linz (remote work possible)

Salary

The IT KV minimum basic salary is from € 3.724,00 depending on qualifications and experience an overpayment is offered. The actual financial offer depends on individual qualifications and specific professional experience.

Headquarter & Contact

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